

## Order form: Smarter Data Pro - 12 month subscription

### Smarter Data Pro subscription (non-ChalkPort Members)

Smarter Data pro subscription is a combination of online software access and the provision of underpinning services that ChalkPort manages on your behalf. When using Smarter Data there is just one fee:

**Managed service fees \$199 per year :** Managed service fees relate to provision of underpinning services required on an ongoing basis for the use and maintenance of the Smarter Data software. This fee is charged in advance and includes GST.

### ChalkPort managed service responsibilities:

The software application will be hosted on a shared web server maintained by ChalkPort, subject to ChalkPort's General Terms and Conditions and fair use policy. ChalkPort will provide:

#### Technical support related to software fault

- Email & ticketing
- Bug fixes
- Upgrades automatically installed

#### Server

- 1GB disk space storage
- Hardware fault-finding & support

#### Backups

- Real time redundant drives with Raid 1
- Encrypted daily backup of files/database
- Off-site weekly backup of the backup server
- Critical Restore from backup

#### Server administration and fault-finding

- Hosting and security
- Firewall setup & monitoring

**Termination:** *Smarter Data Pro is taken on a 12 month subscription basis. This subscription can be cancelled at any time in writing with 30 days' notice (email is sufficient).*

Name of organisation:

ABN:

RTO Code:

Address:

  

RTO Manager:

Phone:

Email address:

The person named below should be the day-to-day administrator and the primary contact person.

Software Administrator:

Phone:

Email address:

All invoices and account enquiries will be addressed to the person named below.

Accounts contact:

Phone:

Email address:

I have read and accept the **Terms and Conditions** (found at [www.chalkport.com/terms-of-service](http://www.chalkport.com/terms-of-service)) for these managed services on behalf of the organisation:

.....  
Name of person

.....  
Signature

.....  
Date

*Please allow up to 5 working days for processing.*

## Direct Debit Request (DDR) – Services membership

### 1. Nominate payment amount/s: [Please tick]

Annual ongoing \$199

### 2. Choose credit card or bank account: [Please print]

I request that ChalkPort Pty Ltd arrange for funds to be debited from my nominated **credit card** according to the schedule specified above until further notice:

Credit card type:  Visa  MasterCard

Credit card number:

Expiry date:

Cardholder name:

Signature:  Date:

I request that ChalkPort Pty Ltd arrange for funds to be debited from my/our nominated **bank account** at the financial institution according to the schedule specified above until further notice:

Financial institution:

Branch:

Account name:

BSB number:

Account number:

Signature:  Date:

Signature:  Date:

If debiting from a joint account both signatures are required.