

TRAINING DAY

Frequently Asked Questions

- 1. We have begun using the RTO Quality Framework templates with our own procedures. Will this training program suit us?**

Absolutely. The training day is about how to ensure the quality system works within your RTO, no matter what procedures and forms you use.

- 2. We have only just made the decision to implement the RTO Quality Framework. Should we do anything to prepare before the training program?**

It is recommended that you download the Quality Approach template from the ChalkPort website and read it before the day, so that you have an understanding of the principles and systems. Pre-reading will also be available to any participant who wishes to do some preparation in advance.

- 3. We are a small RTO. Will we learn how to scale the RTO Quality Framework to suit our organisation?**

The RTO Quality Framework is a 'structure' that can be applied to any RTO, no matter what the size or scope. You will learn how to scale to suit your needs during the training day.

- 4. We haven't decided whether to implement the RTO Quality Framework. Will this program explain the benefits of the Framework?**

This training day is for organisations that have already made the decision to implement this quality system. If you haven't yet made a decision, you would find the orientation workshop more useful.

- 5. Is the RTO Quality Framework like ISO9000?**

ISO9000 is a quality system that can be applied to an organisation in any industry. RTO Quality Framework is a quality system designed especially for an RTO, so that they can embed quality AND be AQTF compliant.